

## **Business Development Manager**

Title: Business Development Manager (BDM) Reporting to: Head of Sales Location: Let Alliance Head Office Salary: Salary plus commission and car allowance

## Role purpose:

Responsible for winning new business accounts and developing existing accounts potential to increase business revenue.

## **KEY TASKS AND RESPONSIBILITIES: -**

- 1. To identify potential new clients through the following means: market knowledge, industry databases, networking and other appropriate methods,
- 2. To ensure rigorously that potential clients are "qualified" to exclude clients who do not meet Let Alliance's preferred profile, those unlikely to engage constructively with Let Alliance within a reasonable timescale, or those with an unacceptable risk profile.
- 3. Generate new business on a monthly basis ensuring that each new client is fully trained on our system, transacting on a regular basis (depending on size of the agent) and understands our products and criteria
- 4. To ensure that the prospect management system is kept up to date with all activity
- 5. To follow the sales process to ensure that potential clients progress towards a successful appointment or are "qualified out" of the process efficiently to minimise wasted activity.
- 6. To deliver a targeted number of clients mandating tenants liability insurance
- 7. To manage your diary effectively and to attend a minimum of 3 agents visits per day when on field appointments, and being sensible in travel distance.
- 8. To send a weekly update, every Friday, to the Head of Sales, detailing your feedback from appointments held that week.
- You will discuss all Let Alliance products with new and existing customers. You will
  promote portfolio transfers, general insurance, Evict, Global, Rent on Time, Nil
  Deposit, Motor Fleet and PI.
- 10. To maintain, alongside the Customer Development Manager's, a longer term contact plan with key accounts, in pursuit both of securing the relationship with the client, and pursuing further growth and/or referral opportunities.
- 11. Represent Let Alliance, articulating the company's values and services proposition, at appropriate industry networking events.
- 12. Maintain up to date knowledge of the property sector, and the insurance market, through continuous professional development, and by attendance at appropriate seminars, conferences.
- 13. Ensure, in liaison with the senior management team, that all activities are conducted in line with all Regulatory and Let Alliance requirements.
- 14. Ensure that all client proposals embed fully Let Alliance's Treating Customers Fairly (TCF) obligations
- 15. Meet all personal targets set by the Head of Sales each business year.



16. Undertake any other duties you are reasonably called upon by the senior management team

## PERSON SPECIFICATION: -

- Minimum of 2 years sales experience, preferably within the property sector or insurance market.
- Demonstrable track record in converting "new" business, and maximising growth/new business opportunities.
- Broad insurance market knowledge
- Good technical base appropriate to the Property market
- Strong team player.
- Good knowledge of industry regulatory requirements
- ARLA qualified or commenced study towards ARLA qualifications